

The Happy Wigwam Company Equipment Hire

COVID 19 HIRE POLICY

In accordance with UK Government Guidance May 2020

The Happy Wigwam Company agrees that in line with Government guidance business activities should only take place where we can establish social distancing, safe systems of work, and suitable protection measures for customers/staff and good disinfecting procedures for equipment.

All Payments must be made electronically in order to comply with the non-contact guidance that is currently advised.

Bell tent hire and outdoor picnic/spa table hire can only take place where equipment is hired in an enclosed and private back garden area with no access to public spaces.

Indoor sleepover teepee and picnic/spa table hire is only to be used in one room within the household and should not be moved between rooms after installation.

Use of the hire equipment is permitted in accordance with government guidelines on the date of hire. Social distancing must be adhered to where necessary. Customers must not allow, under any circumstances, persons from other households to use the equipment unless permitted by government guidelines on the date of hire. Where customers are found in breach of this, The Happy Wigwam Company reserve the right to immediately arrange collection of the equipment.

Cross contamination between households will be eliminated by introducing a rest period of 3 days between hire and additional cleaning before and after use.

Adequate PPE, namely gloves and a mask, will be worn on delivery and collection by staff from The Happy Wigwam Company.

Equipment will be thoroughly cleaned /disinfected before it can be rehired. (additional notes on cleaning are available in Method statement and our risk assessment)

Blankets, sheets, mattress protectors for the hirer to use will be washed at 60 degrees and placed in a fastened bag 72hrs prior to delivery. *Customers must supply their own duvets/sleeping bags and pillows.*

All sheets, blankets and mattress protectors must be stripped by the customer and placed in a fastened bag ready for collection. Cushions and soft toys must also be placed in a fastened bag ready for collection.

Trays and tables must be wiped down with the antibacterial products in the cleaning kit provided.

The client must notify The Happy Wigwam Company in advance of delivery if there are any members of the household who have tested positive for Covid 19 or are presenting with symptoms in the run up to hire or during hire. The Happy Wigwam Company will also notify the hirer if at any point any members of our household become unwell with any symptoms of Covid-19 and reserve the right to cancel the hire if this situation arises. This policy is in addition to the standard risk assessment and terms of hire which must be agreed to prior to hire.