

## **Recommended Technology Platform**

### Hardware

#### Windows Server - Minimum System Recommendations

- Dell PowerEdge Server
- Rack or Tower Chassis as needed
- Microsoft Windows Server OS (Currently Supported Versions)
- Intel Xeon Processor
- 16 GB Memory
- RAID Configured Server Class Hard Drives
- GB Ethernet Adapter
- Active Warranty

#### Windows Computer - Minimum System Recommendations

- Business Class Device – Dell Preferred Manufacturer
- Microsoft Windows 10 Pro or Enterprise OS
- Intel i5 Processor
- 8 GB Memory
- Solid-State Drive
- Wireless AC Adapter as Needed
- 3 Year Warranty

#### Mac Computer - Minimum System Recommendations

- Mac OS X (Currently Supported Versions)
- Intel i5 Processor
- 8 GB Memory
- Solid-State Drive
- Wireless AC Adapter as Needed
- 3 Year Warranty

#### Firewall

- Firewall - SonicWALL Preferred Manufacturer
- Active Security Services, Maintenance and Warranty
- Todyl

#### Network Switches

- Business Class Switch - Datto Preferred Manufacturer
- 1000 Mbs Capable
- PoE as Needed

- Active Maintenance and Warranty

## Wireless Access Points

- Business Class Access Points - Datto Preferred Manufacturer
- Wireless AC Capable
- Active Maintenance and Warranty

## Backup and Security

### Backup Solution - Datto Preferred Manufacturer

- Servers: Backup Appliance with Cloud Replication
- Workstations: Cloud Continuity for PCs, Endpoint Backup
- Office 365: SaaS Protection Cloud Backup

### Endpoint Security

- Webroot Secure Anywhere Endpoint Protection
- ThreatLocker
- Todyl

### Remote Access

- SonicWALL Global VPN Client
- SonicWALL NetExtender
- Todyl
- LogMeIn/GoToAssist
- b2 RMM Agent

## Software

### Productivity Software

- Microsoft 365 Apps for business
- Microsoft 365 Apps for enterprise
- Microsoft Office 365 Apps
- Adobe Creative Cloud Apps
- Adobe Acrobat

### Web Browsers

- Google Chrome
- Firefox
- Microsoft Edge

## Line of Business (LOB) Applications

- All LOB Applications with active support – For Example: QuickBooks, Sage 50, Shoptech E2, Auto CAD, etc.

Note: We will work with LOB application's support team to resolve issues on your behalf as necessary.

## Misc. Software

- Nitro PDF
- PDF Creator
- 7 Zip
- FileZilla