

# CYBER GUIDANCE ISSUE 00096

## GOOGLE FORMS USED TO PERPETUATE BEC

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IMPACT	LOW	MEDIUM	HIGH
EASE OF EXPLOIT	HARD	MEDIUM	EASY

### OVERVIEW

Business Email Compromise (BEC) looks to be the target of a new phishing campaign where thousands of emails have been sent in what looks to be a reconnaissance effort to gain victims credentials.

### BREAKDOWN

Since December 2020 emails are being distributed to retail, telecommunications, healthcare, energy and manufacturing sectors. While using Google Forms may not be a new technique to slip past email security content filters, this attack has been seen to prompt and sustain a dialogue between the attacker and the recipient, further laying their phishing snares. Emails were observed to contain specific names of executives within the company to assist with appearing legitimate. When the form was accessed, it showed as blank in order to try to elicit a response to the email from the intended victim. These emails also contained multiple red flags in terms of visual identification such as spelling and grammatical errors as well as suspicious looking sender email addresses.

### REMEDIATION STEPS

- Educate users on how to spot an attempt at social engineering and phishing emails using visual identification
- Run phishing simulation campaigns to give users experience in putting identification skills to use and what to do with a suspicious email or attempted social engineering attack
- Provide resources in a shared repository containing more information about phishing and social engineering
- Send out bulletins or quick read emails with relevant cyber security awareness content to foster awareness culture
- Disable Google Suite access where possible if not used in your organisation

### REFERENCES & RESOURCES

Threatpost <https://threatpost.com/google-forms-set-baseline-for-widespread-bec-attacks/163223/>  
SC Magazine <https://www.scmagazine.com/home/security-news/thousands-of-bec-lures-use-google-forms-in-recon-campaign/>  
Proofpoint <https://www.proofpoint.com/us/blog/threat-insight/bec-target-selection-using-google-forms>